

**ANNEXE 8 : COMMENTS AND OBJECTIONS RAISED TO ADVERTISED ORDER**

Ref. No.	Representation Comments
<p><b>Merrow shopping parade area, Guildford (introduce limited waiting parking places and additional waiting restrictions) (23 representations)</b></p>	
11	<p>I am writing with regard to the parking proposals relating to Epsom Road, and Merrow Street, Guildford.</p> <p>These are a welcome step in the right direction and cannot come soon enough to relieve the parking congestion that have been experienced for some time now. However these proposals are will not provide a complete solution but rather they are likely to shift the problem to the unrestricted car park at the top of Merrow Street by the allotments.</p> <p>It is commonly acknowledged that a major contributing factor is the parking habits of users of the Italia Conti School based in Merrow Parade. This is evident from the freely available parking spaces at times when the school is closed. If the roadside parking is to be restricted then the problem will shift to the unrestricted car park in Merrow Street.</p> <p>A better solution therefore would be to also apply similar restrictions to that car park. Restrictions which are acceptable to the allotment holders but would still discourage the space blocking by all-day parking. Those wishing to park longer could then park at the Merrow Park and Ride and use the 300 service which drops off and picks up in Merrow. This would also generate a little more revenue for the council.</p>
31	<p>As a resident on Merrow Street, I am in agreement with the proposed changes. However, I think that the parking problem extends further down Merrow Street, particularly from the top of Merrow Street to the vehicular entrance of the care home (Merrow House). Perhaps the parking restrictions can be extended further down the road?</p> <p>I am also wondering why nothing has been proposed regarding the very bottom of Merrow Street (the Kingfisher Drive end). Even though there is plenty of parking on Kingfisher Drive, cars park at the very bottom of the road to use the Kingfisher Parade shops and can sometimes be parked there for a whole day or more; this then means that the turning circle at the end of Merrow Street (as the street is very narrow) is rendered unusable. This causes problems for deliveries, rubbish collections and also means that cars turn in residents' driveways, which is particularly hazardous when children are nearby. In my view, there should be a similar approach to that taken at the top of Down Road, where parking in the turning circle is strictly forbidden.</p>
32	<p>I work in Gascoigne-Pees Estate Agents, Merrow – as you can see from my details below. We received a letter from yourself, making us aware of the proposed parking restrictions for the parade of shops. I was very interested to share my opinion, purely because I agree with it, however – also have my reservations.</p> <p>Our office is open from 8:00am – until 6:30pm Monday to Friday, and 9:00am – 5:00pm on Saturdays. My manager has an off street parking space, however, there are two more of us who do not have a space, and therefore depend on being able to park outside the office.</p> <p>We notice, that if you arrive no later than 8:15am in the morning, the students of Italia Conti Dance School have “planted” their cars for the day, outside the shops, which do not move until 6:30pm when they leave for evening. If you arrive later that 8:30am – the free car park in Merrow Street is also fully occupied, mainly by dance students or those who are aware they are staying for the entire day, and make the sensible decision to park there, knowing they aren’t taking up space closer to the shops. I think Italia Conti need to be much more aware of their students “planting” their cars, and strongly encourage them to leave their cars further away from the dance school, allowing those like myself, and the locals residents to be able to come and go when needs be. Or they need to make necessary arrangement’s to find their students somewhere else to park. Again, something I am sure Guildford Borough Council can enforce.</p>

	<p>I myself, know that if I am in the office all day – I park in the car park, because at least then I know that I won't be taking up a space for someone who needs to be closer to the shops, for a shorter amount of time. However, the times I do park outside the office, I know that at some point – I will have to move my car, losing a prime space. Once I return from a viewing, depending on what I have left to do for the day, I either park in the car park (which is rare in the middle of the day) or park half way down Merrow Street or even on a few occasions – Partridge Way. If I know I need a space closer to the office, I then spend an additional fifteen minutes going round the roundabout, checking again for a space, if not – I turn down Bushy Hill Drive, and go round again.</p> <p>We have also noticed a couple of vehicles, like the dark Blue van, is left, outside the parade of shops – for days on end, without be moved. There is also a couple of white vans that appear as well.</p> <p>In regards to the dancers and odd vehicles that seem to be left – I very much agree with these parking restrictions, I know it will make local residents much happier. However, you do need to be aware that there are also people running businesses on that parade of shops, and due to the lack of parking – when you think of the dancers, local residents and ourselves – there will be difficulty for everyone to park. I don't choose to come and go from the office, I have to. I do not have time to be parking my car in Partridge Way and walking to the office – my schedule does not allow time for me to do so. I know we are extremely lucky to be able to park for free, I know that other offices pays a fortune to park. However, we still need easy access to the office.</p> <p>So, my question is – will you be distributing permits for those who need to be closer, like ourselves, or will we be unfairly affected purely because of others being selfish with their parking? Are you going to be able to cope with cars appearing down Bushy Hill Drive because the car park is full and people cannot park anywhere else? Will you be addressing those who leave their cars all day?</p> <p>I think you just need to be aware that some of us do need longer than three hours. Yes I have an appointment at 9:00am, I can't spend my day worrying about trying to find a car parking space. Which will happen if no permits are introduced. I will park my car, my viewing will be in three and a half hours, but because of the restrictions, I then have to spend 15 minutes trying to find another space – to then walk back to the office. To then leave again, to walk back to my car and then carry on with my working day.</p> <p>I think it would be a good idea, to send a representative from the council to speak to the local businesses along the parade of shops and ask their opinion, face to face. You will quickly notice who need to park there with regular access and who doesn't.</p>
48	<p>I am very pleased that measures are planned to restrict the parking in the designated area and agree in principle with the proposals.</p> <p>However, I don't understand why the limit in front of the parade of shops is planned as 3 hours as frankly as even restaurant customers are unlikely to sit there for 3 hours in the middle of the day. I would recommend a reduction in the time limit to allow greater turnover, enabling more people to park and carry out relatively short errands in the shops, bank, dentist etc.</p> <p>I would also propose that parking on the rest of Merrow St be restricted to one side. Too often cars park on either side of the road so closely that it necessitates weaving between them. The main concern here for residents is that in the event of an emergency, no ambulance or fire engine could get past.</p>
72	<p>I and my husband have reviewed the planned parking arrangements and have the following observations. We feel that the no waiting at any time section on Merrow street should be extended down to the start of the pavement on the other side of Merrow Street opposite the entrance to the residential home. There is only one pavement on the initial portion of Merrow Street which is narrow and does not allow people to cross each other this results in pedestrians having to walk around parked cars on the road if another pedestrian is using the pavement in the opposite direction.</p> <p>Many of the pedestrians are coming from the Sunshine homes so need a little longer to walk up the pavement so being forced into the road is a further risk for these individuals who need a little longer to react to threats. In the interests of safety pedestrians should not be forced onto the main carriage way by parked cars. Indeed recently there was a high sided parked vehicle parked in this area which obscured motorist views for anything</p>

	<p>coming down Merrow Street and I narrowly missed a child on a scooter who suddenly emerged from behind this vehicle travelling towards me in the middle of the road. You will be fully aware that numerous parents and children from the local school access the school from Merrow Street so there are a high number of school children using this street. An uninterrupted view to the junction in the portion of the street with a single pavement would be a safety feature.</p> <p>We also note that the car park on Merrow Street has not been scheduled for a time restriction. This is often full from early in the morning and is a factor forcing motorists to park on the street. We would like to suggest that a maximum waiting time of 4 hours in this car park would ensure parking slots throughout the day and prevent individuals parking their car there for the entire day preventing local residents from being able to use it to access the shops.</p>
94	<p>Since the notices have gone up on the street furniture in the proposed area, I have noticed a large increase in the number of cars parking in Wykeham Road and many park very close to the junction with Bushy Hill Road. Within the High Way Code there is a recommendation that vehicles are not parked within 10 metres of a junction and this is now regularly ignored. Would it be possible to extend the yellow lines 10 meters into Wykeham Road?</p> <p>It is also interesting that many of the cars choose to park over the pavements so reducing the walking area for pedestrians. (Also mentioned in the highway code). Bearing in mind that there are alms houses in Wykeham Road this becomes difficult for the elderly residents or anyone with a wheelchair or pram</p> <p>Assuming that extra street\traffic wardens will have to be employed to monitor the hours that cars are parked, perhaps they should also look at these other abuses</p>
151	<p>I am basically in favour of the proposals put forward. Could i suggest that double yellow lines be placed into the entry to the Paddock (much as proposed for the Fairway). This would prevent "fly" parking by those thwarted by the proposed restrictions on the Epsom road itself.</p>
210	<p>I write regarding Epsom Road Merrow.</p> <p>In general I welcome the introduction of restrictions. This will allow a better turnover of parking for the shops in the area. I would, however, suggest that three hours is too long. It should be <u>2 hours</u> maximum. Have you also considered having two or three bays right outside the Post Office/Boots area for drop-off/collection? These could have a maximum of 15 or 30 minutes. This would enable a much better flow of spaces for customers and assist the businesses.</p>
212	<p>I support the adoption of double yellow lines in and around Merrow Street and Sadlers Close as indicated on the plan, since this area can at times become dangerously obstructed, mainly due to overflow from the adjacent Car Park.</p> <p>With regard to the Epsom Road proposals, I do not think that these would be generally beneficial, since they would result in vehicles (some belonging to Epsom Road residents/businesses) parking for extended periods in nearby residential roads. This may affect the regular access required by recycling collection vehicles, and occasional other large vehicles requiring access to the premises.</p> <p>The imposition of the proposed 3hr parking limit would have to be monitored to be effective, thus incurring additional costs. I therefore consider that the present situation on the Epsom Road, should be left as it is.</p>

215	<p>Being an occupier of Merrow Heights, 253 Epsom Road, Guildford, GU1 2RE, I do hereby fully support your proposals as set forth in the formal advertisement of change to the parking controls within Merrow shopping parade area, with the exception that the waiting time should be set as 1 (one) hour, with no return within 1 (one) hour. I feel that this limit would be ample to enable any shoppers or visitors to undertake their intended business. Any higher limit would be unnecessary and would open parking to abuses as is common in other parts of town.</p>
239	<p>I am a member of staff at Italia Conti Arts Centre in Merrow (221 Epsom Road). I have heard there are plans for parking restrictions along the main street, and I writing to express my concern and my objection against these plans, due to the fact that it would cause such a problem with all employees of all the businesses in the area, especially our full time staff, who travel quite far to teach at the established school, meaning travel is not easy. To then have parking restrictions would cause major issues.</p> <p>I believe everyone will agree upon this matter, and for such a small, independent business style high street I think bringing in unnecessary parking restrictions will ruin the atmosphere of the Merrow parade and will detract from business and cause upheaval.</p>
240	<p>I'm writing to formally object to the controlled parking within the Merrow shopping area. I am an employee of one of the small business run in Merrow and need to drive to my job everyday as I do not live in close proximity to walk. We have very few parking spaces at our offices so 3 out of 5 days a week I need to either park on the road outside the Merrow shops or down Merrow Street. If these roads were to be controlled I fear I would struggle to park for my job which would result in either lateness having to find a place to park further away or very costly.</p> <p>Not only would it effect me it will also effect the small business I work for which provides dance classes to the public who visit us for an hour or more a day. If parking was restricted the amount of customers we could lose could be huge in which case would damage the business tremendously.</p> <p>Lastly, I am also a parent who has a son at the St John's Nursery School and use the Merrow Allotment car park regularly. If this was also to be controlled in would not only cause myself problems when dropping off or collecting my son but a lot of other parents too who would have to dangerously park up Trodds Lane which I could only imagine would be very dangerous and cause unnecessarily amount of traffic.</p> <p>I appreciate the time you have taken to read my letter and I really hope the council don't need to make small business around the area suffer unnecessarily.</p>
246	<p>My concerns with the new proposed parking restrictions are it will bring more cars into Sadlers Close where I live . The road is quite narrow if we have cars parked all up one side its not easy for delivery lorries and vans to get up here and turn round. Sometimes now its not easy for me to get my car out of the garage when we have cars parked all up Sadlers Close going to funerals etc. I also think the white line should be continued to the end of the road.</p> <p>I agree with the proposals for double yellow lines at the top of Merrow Street and the beginning of Sadlers Close its not easy getting out into Merrow Street when there are cars parked all the way down from the top.</p>
340	<p>It is proposed that there should be a 3 hour limit on parking between 8.30 am and 6pm on Monday to Saturday and no return within 3 hours in front of the Merrow Parade of shops. We consider that the limit should be 2 hours in each case to ensure a more regular turnover of spaces.</p>

341	<p>As a resident of Sunset Homes I would like to say that I feel double yellow lines on Merrow St. would be a great disadvantage to the residents of Sunset Homes regarding visitors as the car park for visitors is rather small, therefore they have to park on the road, in this case I would like to see parking restrictions limited to 2/3 hours in this street.</p>
342	<p>I am writing on behalf of my business Italia Conti Arts Centre based on Epsom Road Merrow. We run a full time and part time college from Monday to Saturday. I have read the proposed plans and have seen that you are trying to enforce a 3 hour parking limit for which I am writing to object.</p> <p>As I'm sure you can imagine, it has been an immense struggle for us local businesses to keep afloat during this current economic climate.</p> <p>Indeed, my retail shop has suffered quite badly, although fortunately for me I am able to subsidise that side of our business by virtue of our Performing Arts Studio which has grown steadily.</p> <p>We are a very lucky unlike some of the other businesses along the Merrow parade that we do we have our own car parking spaces with our buildings. On a Saturday however, we have many parents, who bring their children for lessons for longer than 3 hours. Due to their age they cannot be left. Where would these parents park, if the changes were made? Our clients very often visit the other businesses along the Epsom Road whilst they are in the area. By pushing our clients away, you are taking revenue from the other businesses as well as us.</p> <p>There is no large car park for them to park in all day?</p> <p>We also already have the added problems with people using our car park while they just <b>pop</b> into the bank. This would get even worse, as they will not want to pay on a ten minute stop over. Concerns raised with the public regarding access and obstructive parking issues is a huge health and safety problem with young children going in and out of our building, especially on these dark evenings. I feel it is accident waiting to happen on the entrance to Lime Quarry Mews.</p> <p>In our own modest way, I would also like to think that our presence has contributed much to the local community. In addition to providing local employment and education in the Arts, we have remained very conscientious over the years when we have been asked to participate in local charity functions.</p> <p>I am sure you are thinking just about parking revenue, however, to continue to survive as a viable business, it is imperative that we stay competitive and improve our facilities when the opportunity arises. (A new dance Academy has opened within the last 3 years making our market even tougher.)</p> <p>Surely councils should be supporting local business's not trying to close them down?</p> <p>Maybe if the Park &amp; Ride stopped at Merrow on the way to Guildford, I agree this would help us? At the moment it doesn't. I also have a problem with young girls in the winter on dark nights being up there on their own. Who will take that responsibility on should they be attacked as it is often deserted?</p> <p>This scheme would be detrimental to the running of the shop &amp; studio. Our studio &amp; retail shop bring huge revenue to the area, with many parents using M&amp;S, the charity shops, and McColl's every day.</p> <p>With our lease being up mid 2017 it is forcing us out of the area to somewhere with easier and safer parking. Maybe that would leave our premises</p>

open to a 3<sup>rd</sup> charity shop on the parade.

In conclusion, I trust that I have been able to explain my predicament in a fair and reasonable manner. I have dedicated most of my life to the performing Arts, as a performer, a teacher and now as the principal of a school that I am extremely proud of. Even in the best of times, it can be a struggle to keep things afloat, which invariably applies without exception to all businesses. Needless to say I am no exception to this rule, although I would like to think that the Arts Centre in Merrow has proved itself as an enterprise of value within the community at large.

Balancing the needs of residents whilst maintaining a clear access on the road access to our office building it is our primary concern.

We recommended revising the proposed waiting restrictions so we don't drive the already limited customers away and keep our young safe.

I am writing to comment on behalf of the Merrow Residents' Association to this consultation.

As our Ward Councillors are aware we have been concerned about long stay car parking in Epsom Road Merrow- the Merrow Parade - for a very long time and therefore welcome the thrust of these proposals. We shall restrict our comments to the proposals for Merrow.

In order to obtain a clear view from our members on these proposals we sent an email to our members to ask them for their views.

The email was sent to 242 members and we received 78 responses from 66 email accounts.

#### Respondents Recommendation / comment

4	Were happy with the status quo and did not support any parking restrictions on the Merrow Parade
3	30 minute - 1 hour parking limit in Merrow Parade
16	1 hour parking limit in Merrow Parade
2	1-2 hour parking limit in Merrow Parade
37	2 hour parking limit in Merrow Parade
1	2 - 3 hour parking limit in Merrow Parade
10	Supported the 3 hour parking limit proposed by GBC
1	Supported parking restrictions- no specific period suggested
4	Offered no view

On the basis therefore of the comments from those MRA members who responded we cannot support the proposal for a 3 hour parking limit in Merrow Parade between the hours of 8.30am to 6pm Monday to Saturday and recommend that further consideration should be given to a 2 hour parking limit with no return within 2 hours.

A number of our members:

- Suggested that there should be some restricted parking for disabled people in Merrow Parade and we ask that this suggestion be given further consideration.
- Expressed concern that the imposition of restricted parking in Merrow Parade would lead to all day parking in the free car park beside the Merrow allotments. We feel that there is some strength in this argument which needs to be considered further.
- Expressed concern about the proposals for double yellow lines in Merrow Street. Members took the view that the double yellow lines stretched too far down Merrow Street and should only be extended for a metre or so below Sadlers Close.
- Expressed the view that although double yellow lines were necessary in accordance with the requirements in the Road Traffic Act close to the mouth of Merrow Street at the junction with Epsom Road that consideration should be given to the suggestion that other yellow lines

	<p>should be single and not double to allow parking after 6pm at which time the parking restrictions in Merrow Parade would no longer apply. It has to be said that Merrow Street is frequently full of parked cars when there is a service at St John's Parish Church or when there is a large meeting in the St John's Centre and we would be concerned if parking became even more problematical on Sundays and in the evening which would happen if the double yellow lines extended too far down Merrow Street.</p> <p>In conclusion we can say that 64 of the 78 (82%) members who responded to our own consultation did not support the GBC proposal that there should be a 3 hour parking restriction in Merrow Parade and 58 (74%) recommended that there should be a parking restriction of 2 hours or less.</p>
344	<p>I would like to offer my support of these long awaited proposals to introduce no waiting at any time to the southern end of Merrow Street, Merrow which will eliminate the dangerous parking that currently occurs at this location and will greatly improve safety in the area.</p>
345	<p>It will be a good idea that all people with cars and driveways to their homes should be taken off roads, such as Bushy Hill Drive. Most have got garages, so why don't they use them. All the estates in Burpham have driveways but residents leave their cars out on the road and this does make it very very difficult for bus drivers.</p> <p>Cars should not be left outside the shops and Merrow Street is getting very congested. The path is very narrow and it is difficult and dangerous when cars are parked all the way down Merrow Street. A lot of people in Sunset Home are complaining about these cars parked down here.</p>
346	<p>I am writing to object to the proposals to restrict parking along Epsom Road. I am a residents along the street and don't have parking allocated with my flat, so I have to park in the designated spaces along the road.</p> <p>Obviously if restrictions are in order I won't be able to park my car for longer than 3 hours at a time. Where shall I park? Will residents get permits?</p> <p>I don't feel parking is a problem along Epsom Road, people come and go all the time and most of the time there is always a space during each point of the day.</p> <p>Why change something that works smoothly?</p>
347	<p>I live in one of the flats above the parade of shops and I park my car along Epsom Road, as there is nowhere else to park. This is in place of residents parking and has worked very well, perfectly in fact. There is never a problem parking, and works seamlessly with intermingling of those parking for different reasons. Those who park at this area are there for one of the following reasons:</p> <ol style="list-style-type: none"> <li>1) Residents' parking (such as myself),</li> <li>2) To attend the college there,</li> <li>3) To work in one of the businesses there,</li> <li>4) Visiting one of the businesses there,</li> <li>5) People going into a shop for 5 minutes – so therefore the 3 hour time limit seems pointless and irrelevant to this situation/location.</li> </ol> <p>The area of Merrow, despite its small size, is a thriving community that functions very well. It is sad to see this is not valued or recognized. The parking areas put into threat for development are not viable for payment because those that stay there all day for business / visiting reasons have nowhere else to park. This would have a knock on effect for the surrounding area that would then get congested and clogged up. Merrow and the</p>

	<p>parking system in place does work already. It affects those that live and work here, and as it runs it runs perfectly.</p> <p>I know the support for this not going ahead is unanimous for the area, and surely the council are about supporting the area and making the area work so we would be in agreement on this?</p>
348	<p>I live in the flats above the shops and rely on this parking as there is no other space available. I would not have anywhere else to park my car, would it be possible for residents of these flats to be given permits to park on Epsom Road if the restrictions are put in place?</p> <p>I feel that if this is put in place it will cause more problems for the local community as people will state to park in the BP garage or round the back of the shops in staff parking areas. It will also affect staff of the local small businesses as they also rely on this parking which therefore could affect the financial side of small local businesses such as charity shops and everyday necessities such as a chemist – people will only want to use the chemist next to the doctors surgery rather than on Epsom Road.</p> <p>Please take this into account as I would not be able to afford to park here every day.</p>